

## UPDATED PARKING PROCEDURES IN UNIVERSITY DISTRICT

Please be advised, effective August 1, 2024, University District (U/D) has updated parking procedures for the underground parkade and surface parking lots. Street parking will continue to fall under the purview of Calgary Parking Authority.

As part of this change, a new parking validation program has been deployed that will continue to offer complimentary parking to U/D visitors and customers.

Please read the following for full details on how to obtain your complimentary parking session:

- All parkers visiting a business, clinic or office tenant on University Avenue are eligible for complimentary parking in the underground parkade or surrounding surface lots with validation.
- To receive complimentary parking, you are asked to validate your license plate by scanning the 'Offstreet' QR code or entering the information into a tablet, both of which are located inside the business, office, or clinic you are visiting on University Avenue.
- Please do not pre-pay for your parking session if you visit a U/D business, office, or clinic.
- Upon scanning the QR code and entering your license plate, you will be able to see the time that your session will expire.
- Payment is required after the complimentary parking session expires.
- Prepayment is required for all parkers not visiting a business, office, or clinic which will be charged on an hourly basis.

We appreciate your cooperation as this transition takes place. If you require further assistance, please email [udretailparking@impark.com](mailto:udretailparking@impark.com)

Payment methods:

1. Pay machines: Credit cards only
2. Scan + Pay QR code/Hangtag App: Debit or credit cards accepted